

M.D. Endoscopy Inc. or

Service Agreement Customer? Yes No

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Date Shipped: / /

Service type: Endoscope Electronics Accessories Other

Model No. Serial No.

1 Reprocessing Verification

Medical equipment that comes into contact with potentially infectious materials must be decontaminated (cleaned, and then disinfected or sterilized, as appropriate) before being sent to MD Endoscopy Inc. Customers are responsible for complying with applicable federal, state, and local laws and regulations regarding decontamination of medical equipment. Please verify that the equipment has been:

cleaned AND disinfected, and/or sterilized prior to shipment

(initial) (initial)

2 Problem Description

To help investigate, please be specific: _____

Did this occur during a procedure? Yes No Unknown
Did the endoscope pass leak test? Yes No Unknown

3 Facility Information

Facility Name: _____ Department: _____
Street Address: _____
City: _____ State: _____ Zip: _____

4 Contact Information

Name of person to contact about repair: _____
Title: _____
Phone: () _____ Extension: _____ Fax: () _____

For Expedited Service

If using a purchase order, M.D. Endoscopy Inc. is authorized to complete your repair up to and including the amount indicated:

Up to \$500 Up to \$1,000 Up to \$1,500
 Up to \$2,500 Up to \$4,000 Up to \$5,000
 Other preapproved amount \$ _____

Service Agreement No. or Purchase Order No. _____
Name of person approving repair: _____ Title: _____
Approving Signature: _____
Phone: () _____ Extension: _____ Fax: () _____
E-mail: _____